Edinburgh's Fair Work Charter (Draft)

Foreword / Background

Fair work is not just about paying employees a rate of pay which enables them to meet the cost of daily living, it is ensuring that your workers and employees have meaningful employment within a safe, respectful, fair, and healthy workplace while allowing your business to grow from strength to strength.

This charter is based on the principles of the <u>Scottish Government's Fair Work First</u> guidance and the <u>Fair Work Convention</u>, which sets out Scottish Government's vision to ensure that everyone in Scotland will have 'a world leading working life where Fair Work drives success, wellbeing and prosperity for individuals, businesses, organisations and society'. In doing so more businesses can help to lift those still in low paid and insecure work into fair work, helping them to fulfil their potential and get a home or provide a secure start for their children.

Fair Work not only benefits the individual but also benefits the business. By implementing fair work practices, you can attract a higher standard of applicants into your organisation and create an environment where people want to stay and contribute to the continuing success of your business. A healthier, happier workplace culture can lead to improved productivity and by investing in the upskilling of your staff through training and developing opportunities, you can build the ideal future workforce for your business.

We recognise that not everyone is able to meet all criteria at once, and so the Charter allows businesses to map out their journey to always consider Fair Work First. By working together, we can build on the good practices that are already happening in workplaces and widen these out.

All businesses are encouraged to audit themselves against the requirements of providing Fair Work and to self-assess and record their journey as they continue to improve their delivery in line with this Fair Work Charter. An excellent tool to use can be found on the Fair Work Convention website - The Fair Work Convention



Fair

We commit to treating all our workers Fairly. We will do this by providing each employee and worker with fair pay, at a minimum the rate of the <u>Real Living Wage</u> or the collectively bargained rate where applicable, and by providing each worker and employee with defined, set hours with **no use of zero hours contracts**, unless requested by the employee.

Real Living Wage

Level	Actions	
Aspiring	Workers and employees within the organisation who are not currently receiving the Real Living Wage are identified and a plan agreed to move them onto this by a set date. All employees to have access to sick pay from day one of absence.	
Achieving	All workers and employees, excluding apprentices, are paid at a minimum the rate of the Real Living Wage or the collectively bargained rate where applicable. All employees to have access to enhanced sick pay from day one of absence for a clearly defined timeframe.	
Excelling	All workers and employees, including apprentices, are paid at a minimum the rate of the Real Living Wage or the collectively bargained rate where applicable. Contractors are engaged and achievable actions implemented to pay Real Living Wage for this group. Receive accreditation from Living Wage Foundation as a Real Living Wage employer.	

Living Hour Contracts

Level	Actions	
Aspiring	Posts which are not secure contracts, including those without set hours, are identified and a plan developed for these workers to be moved onto secure contracts by an agreed date, unless the worker or employee requests otherwise.	
Achieving	All workers, including those requesting an atypical contract, have a contract with agreed set hours, suitable to their lifestyle choices or balances. Regular reviews of non-typical contracts are conducted to ensure they remain relevant and suitable. Notice periods are always given for changes in working hours or shift requirements.	
Excelling	Excelling Receive accreditation from <u>Living Wage Foundation</u> as a Living Hours employer.	

Secure

We commit to ensuring a **voice** for our workers and employees and **oppose the use of fire and rehire practices**. We will do this by keeping a constructive dialogue between the employer, employees, workers and (where appropriate) a relevant trade union/s to address workplace issues, ensuring fair, transparent and communicative practices if the need to change terms and conditions of employment arises.

Voice

Level Actions	
Aspiring	Formal and informal arrangements are in place through which meaningful individual and collective dialogue can take place, including one-to-ones between workers, employees and management, appraisal/feedback processes, team/organisation meetings.
Achieving	Formal scheduled arrangements are in place with worker representatives and/or trade unions to discuss key aspects of worker welfare. A structured whistleblowing policy has been implemented.
Excelling Workers and/or trade unions are represented in key governance and decision-making structures.	

No Fire and Rehire

Level	Actions
Aspiring	Fire and rehire practices are not utilized. Alternative ways are sought to achieve the required goal, such as upskilling and/or retraining workers and employees to meet the current business needs and changes to terms and conditions or redundancies are considered a last resort.
Achieving	Clear and formal redundancy policies and procedures are in place, which includes consulting with workers and employees, and trade unions (if applicable). 'Suitable alternative employment' is always offered if there are roles available elsewhere in the organisation.
Excelling	All workers and employees are supported throughout a redundancy process and time and resource is provided to find alternative employment such as The Partnership Action for Continuing Employment (PACE).

Respectful

We commit to respecting our workers' ability to achieve a balance between work and home life that supports their wellbeing. We will do this by supporting **flexible working** within all reasonable boundaries and by ensuring that all workers and employees have **access** to training and development opportunities and create pathways into employment for new workers and employees.

Flexible Working

Level	Actions	
Aspiring	All employees are aware of how to request flexible working options. Roles within the organisation which can work flexibly, including flexible start/finish times, compressed hours/annual hours, job sharing/part-time are identified and this is communicated as an option to all employees.	
Achieving	All employees who can work flexibly are able to and equipped to do so and are not excluded from development opportunities.	
Excelling	A suite of flexible working policies are in place and vacancies are advertised with the possibility of flexible working, where suitable.	

Access to training and development opportunities

Level	Actions
Aspiring	Have an established induction programme for all workers and employees that clearly outlines the organisational values and standards of behaviour expected. Agree target for number of apprentices recruited and/or work experience placements that can be provided annually. Actively support new entrants to the workforce.
Achieving	Have a Training and Development policy and performance management process which ensures all workers and employees, including managers, have paid time available to them in supporting their development. Meet target for number of apprentices recruited and/or work experience placements that can be provided annually.

	Have a clear progression route into substantive employment within the organisation for individuals who successfully complete
Excelling	their apprenticeship/work experience. Have a clear workforce plan in place, identifying future skills need of the organisation.
	Signed up to Investors in People: We Invest in People or similar national scheme.

Inclusive

We commit to creating an inclusive and diverse workplace. We will do this by having **Diversity**, **Equality and Inclusion policies and procedures** in place to include recruitment, retention, and upskilling of the workforce, representing all protected characteristics, and by monitoring and reporting on protected characteristics pay gaps within the organisation.

Level	Actions	
Aspiring Understanding current demographics of existing workforce and looking for ways to improve procedures to match them more inclusive. Have Diversity and Inclusion and Equality policies and procedures in place and create of pathways, and training and development opportunities accessible to all. Signed up to national standard such Disability Confident Committed stage or the Supported Employment (SUES) APT service.		
Achieving	Engage with local employability partners to provide support and pathways into the organisation for those with barriers to employment. Signed up to national standard such as Disability Confident Employer stage or SUSE's A Working towards implementing the UK government's 'Positive action in the workplace' guidance.	
Excelling	Establish employee network groups such as ethnic minority, women's, LGBT+ or disability networks with clear a and objectives to provide avenues for employee voice. Signed up to national standard such as Disability Confidence Leader stage or SUSE's APT. Embedded the UK government's 'Positive action in the workplace' guidance.	

Level	Actions
Aspiring	Understanding current demographics of existing workforce and identify possible pay gaps based on gender, ethnicity and disability. Ensure gender pay gap data is reported to UK Government annually (if more than 250 employees). Develop a plan to address the pay gaps.

Achieving	Regularly carry out a diversity, equality and inclusion audit. Have policies and procedures in place and set clear targets and dates to reduce the pay gaps.
Excelling	Achieve or surpass targets within the identified timeframe. Review policies, procedures, targets and dates annually to continually work towards reducing gaps.

Commitment	Current Stage	Action Plan to Progress	Target Date
	☐ Aspiring		
air Pay	☐ Achieving		
-	☐ Excelling		
	☐ Aspiring		
air Hours	☐ Achieving		
	☐ Excelling		
	☐ Aspiring		
oice for	☐ Achieving		
employees	☐ Excelling		
Oppose the	☐ Aspiring		
ise of fire	☐ Achieving		
and re-hire practices	□ Excelling		
	☐ Aspiring		
Flexible Vork	☐ Achieving		
WORK	☐ Excelling		
.	☐ Aspiring		
Skills and Development	☐ Achieving		
Development	☐ Excelling		
	☐ Aspiring		
DEI policies n place	☐ Achieving		
ii piace	☐ Excelling		
	☐ Aspiring		
Pay Gap	☐ Achieving		
eporting	☐ Excelling		

Commit to the Charter

Business Name:

Paul Lawrence

Executive Director of Place

Contact: Chris Adams, Strategy Manager

E-mail: chris.adams@edinburgh.gov.uk

